

FRAUD AND PHISHING AWARENESS

We are committed to ensuring the security and privacy of Our valued customers/users (“**You**” or “**Your**”). This information is intended to help You stay informed and protected from fraudulent activities and phishing attempts. Please read it carefully and be aware of the following:

ABOUT FLEXILOANS:

FlexiLoans.com is a trusted digital lending platform owned and operated by Epimoney Private Limited, an Reserve Bank of India (RBI) registered Non-Banking Financial Company (NBFC) (“**Company**” or “**We**” or “**Our**”). Our commitment is to empower small and medium-sized enterprises (SMEs) by providing quick and flexible financial solutions for their business growth.

YOUR SECURITY MATTERS:

We take Your security very seriously. Our systems are fortified with state-of-the-art technology, and We adhere to strict compliance procedures to ensure the safety of Your data.

However, in recent times, We have become aware of threats from cybercriminals and fraudsters who aim to exploit Our reputation as a secure platform. These individuals falsely associate themselves with the Company, deceiving potential victims into believing they are dealing with the Company. This often leads to the unauthorized sharing of sensitive personal information and monetary losses.

COMMON SCAM METHODS:

Fraudulent activities can take various forms, including but not limited to:

- 1. Phishing/Vishing:** Criminals send deceptive emails, text messages, or electronic communications that appear legitimate, asking for personal information or urging You to click on links or download attachments. "Vishing" involves fraudulent calls impersonating Our organization to obtain personal information.
- 2. Mobile Application Scams:** Criminals create fake mobile applications claiming to be official ones. The only authorized mobile app of the Company is '**FlexiLoans: Business Loan App**,' available for download exclusively from the 'Google Play Store.'
- 3. Bank Transfer Scams:** Criminals may contact customers via phone or email with false stories, urging them to transfer money into or out of a bank account.

4. **Investment Scams:** Criminals may fraudulently offer high-return investments or promote such investments through websites, mobile apps, or social media to solicit illegitimate money transfers.

AUTHORIZED CONTACT INFORMATION:

For Your safety, only trust communication and interactions with the following authorized channels:

1. **Website Domains:** (<https://flexiloans.com/>) and (<https://epimoney.in/>)
2. **Email Addresses and Office Locations:** Listed at (<https://epimoney.in/#contact>) and (<https://flexiloans.com/>)
3. **Social Media Accounts:** Linked accounts on **LinkedIn, Twitter, Instagram, Facebook** and **YouTube**.
4. **Mobile Application: FlexiLoans: Business Loan App**, available for download from the ‘**Google Play Store**’ and no other source.

YOUR ACTION:

If You have any doubts or suspicions regarding fraudulent activities related to the Company, please contact us immediately at mail to: **nodal.grievance@epimoney.com**.

Your security is Our priority, and We are here to support You in every possible way. Stay vigilant and protect yourself from potential threats.

DISCLAIMER:

Users are advised to take note of, and only use and rely only on Company’s platforms listed above. The Company shall not be responsible in any manner for any losses, damages, liabilities, costs (howsoever described) that may arise from the use of any unauthorized website, app or any other platform.